Hosted PBX

Move Your Business Into the Future

Providing a professional experience when your customers call is critical — it can mean the difference between winning or losing business. So regardless of the size of your company, you should have access to the same features and functions as other cutting-edge organizations.

With Hosted PBX, Transcom delivers a best-in-class phone system with all the bells and whistles of a big company phone system, all at an incredibly attractive price. Count on Transcom to help move your business into the future.

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- Reduced Total Cost of Ownership versus premises-based systems

- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold

- Mobility Package enables you to integrate your iPhone or Android devices

- Web interface enables you to change features at the click of a mouse

- Network-based service means Hosted PBX offers superior business continuity benefits

- Desktop soft phone provides a full unified communications experience

562-663-2000
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Yealink SIP T42G
12 line
15 key
GigE

Yealink SIP T46G
12 line
27 key
GigE
Color

Yealink SIP T48G
16 line
29 key
GigE
Color

Transcom features Yealink IP Phones to power your business. Yealink is known industry-wide for its superior voice quality, handset design, and overall value.

Benefits

Hosted PBX is truly the last phone system you'll ever need. It delivers best-in-class capabilities that are affordable for all. Hosted PBX keeps your up-front investment to a minimum, as you are not purchasing an expensive on-site phone system. It's completely scalable, meaning Hosted PBX grows with you as you grow your business. And since it's cloud-based, new capabilities are continually added and improved upon.

Hosted PBX delivers a slew of features to make your business more productive. It has all the features you'd expect, plus capabilities such as:
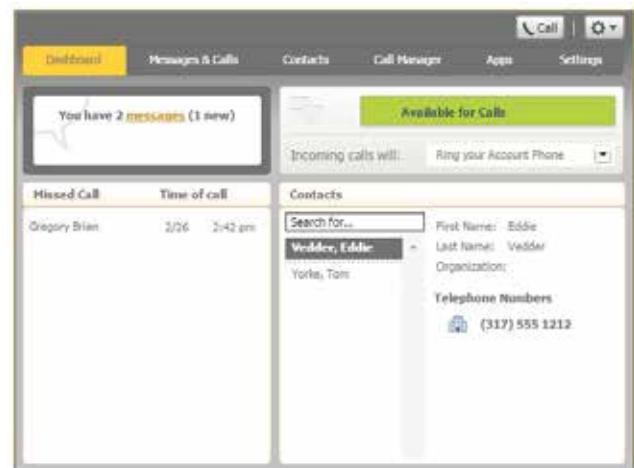
- Web portals for end-users and administrators
- Mobile and desktop apps enable features such as Instant Messaging, Call Jump, video calling, and click-to-dial within Outlook
- Powerful business-grade features such as Auto Attendant and music-on-hold
- Optional contact center capabilities for call queuing, monitoring, and reporting

With Hosted PBX, there are no hidden costs; you simply pay a flat rate per phone per month. As your business expands, you can add new users to your account.

Have a remote employee? The power of Hosted PBX enables you to put a phone anywhere with an internet connection and have it work seamlessly with the rest of your business.

Web Portals Make Administration Easy

Hosted PBX provides a convenient web portal that makes it easy for users to set up and change features to suit their needs. Visual voicemail enables you to listen to messages or have them sent to email. Business Call Manager contains powerful call routing capabilities such as simultaneous ring, distinctive ring tones, and remote call forwarding. In addition to the user portals, Hosted PBX has a separate web portal for managing business-level features.

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POWERFUL FEATURES

Transcom provides a rich set of features for every user included at no additional cost.

STANDARD FEATURES
3 Way Calling (conference)
Account Codes (mandatory – optional)
Agent Login/Logout
Business Group Dialing Plan
Call Forwarding (unconditional, busy, selective)
Call Hold
Call Jump
Call Logs
Call Me Button
Call Park / Retrieve
Call Rejection (Anonymous or selective)
Call Transfer
Call Waiting (with or without caller ID)
Caller ID / calling name (delivery and blocking)
CommPortal (for end user administration)
Direct Inward Dialing (DID)
Directed Call Pick Up
Distinctive Ringing for external/internal calls
Do Not Disturb
Find Me / Follow Me (configurable via portal)
Internal/External Caller ID Presentation
Message Waiting Lamp
Multi-Line Hunt Groups (MLHG's)
Music On Hold
Outgoing Call Blocking
Priority Call
Second Number Appearance
Self-Service Handset Configurator
Shared Line Appearance
Short Codes (Speed Dialing/Extension Dialing)
Simultaneous Ring, (Basic Find Me/Follow Me)
SIP Call Forking
Station-to-Station Intercom Dialing
Toll Restriction
Unified Communications (with Web Portal)
Voicemail – Integrated
Voicemail to Email (as .wav file)
Web Based Admin (for SMB/BG Administrator)

Mobility and Unified Communications

Transcom's mobile app – Accession Communicator – is a great way to integrate a phone, tablet, or laptop into your communications landscape. Accession integrates your mobile device with desk phone functions and enables you to send and receive calls, instant messages, or video calls from any device connected to the Internet. Call Jump allows you to move a call to any other device silently and seamlessly.

On a laptop or desktop computer, Accession is a complete unified communications tool. It enables you to integrate voice, video, instant messaging (IM), and email into a single platform. Powerful 'presence' capabilities allow you to see the real-time status of co-workers – available, offline, on the phone, or in a meeting. Accession integrates with Outlook so that calling and IM can be integrated into email. It also integrates with CRM applications like Salesforce or Sugar CRM and business productivity tools like Google apps and WebEx.

The Last Phone System You Need To Buy

With Hosted PBX, Transcom delivers a best-in-class phone system that allows you to buy only what you need. We take care of the details – phones, equipment, installation, training, and ongoing service – so you can focus on your business. Best of all, we're local and available around the clock to help solve any problems you might have.

Accession Mobile makes it easy to stay connected when you're on the go.

Call us today at 562-663-2001 to find out how Hosted PBX can help your business, or get more information at http://www.transcomla.com.

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